Catholic Community Service

Strengthening families and individuals in Southeast Alaska with DIGNITY * CARE * COMPASSION
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*January 2017*
Catholic Community Service

Catholic Community Service (CCS) is a comprehensive, mission-driven social service agency dedicated to reaching out to persons and families in need throughout Southeast Alaska. Our desire to serve others is at the heart of our mission and is rooted in Catholic Social Teachings.

CCS provides an array of quality services ranging from children and families, seniors and adults with disabilities, and to people who need in-home care and/or end-of-life palliative care.

CCS was founded under the oversight of Bishop Francis Thomas Hurley by six Jesuit Volunteers who opened the St. Ann’s Child Care Center in January 1973 to serve the poor and vulnerable families of Juneau. In 2016, CCS provided comprehensive services to:

- Seniors and adults with disabilities through Southeast Senior Services (SESS);
- Children and families through Children and Family Services (CFS); and,
- People who need in-home skilled nursing care and end-of-life services through the Hospice and Home Care of Juneau (HHCJ).

From the beginning of life to end, our various programs within CCS highlight the dignity of every human person. Through our capable and professional staff, all people are shown a great amount of care, compassion and concern as we address their needs.

With the expertise of both the Board of Directors and Senior Leadership team, CCS successfully provides a broad continuum of care to the communities of Southeast Alaska. Services are provided to those in need regardless of race, income, age, or religion.
CCS relies on the resources of Southeast Alaska communities to provide monetary gifts, in-kind donations and volunteer assistance. A special thank you goes out to all of you who make it possible for CCS to provide so many needed services throughout Southeast Alaska. These are challenging financial times, and we expect more cuts to our funding soon. Now more than ever we need your help. Your generosity assists CCS to fulfill our mission of providing service with Dignity, Care, and Compassion to individuals in need. Without your help we would not be able to serve so many of our friends and neighbors.

To donate or learn more about our volunteer services please contact our Fund Development Coordinator, Nathan Lovik, at 907-463-6145. You may also donate online at WWW.CCSJUNEAU.ORG.

Revenue
$ 8,160,337

Funding Sources
From Catholic Community Service to You...

On behalf of the CCS Board of Directors, I am pleased to welcome you to the many services offered by the staff and volunteers at our organization. For more than 40 years, CCS has served all people of Southeast Alaska, regardless of faith. This directory gives readers an overview of programs by community. We hope that if you or someone you love is in need, you will find our services are offered to individuals and families with dignity, care and compassion.

John Greely
President
Board of Directors

Catholic Community Service is about caring and community. Every person is valuable and deserves to live with dignity. The services we provide — meals and transportation for elders, child care assistance and advocacy for families, home health care and hospice for those who are ill or at the end of their life — everything we do is intended to help people be healthy, independent, and a vital part of their community. As a non-profit social service and health care agency, it’s our privilege to be a part of a network of care extending across all of Southeast Alaska. As an agency founded on faith, it is our mission and an honor to help those in need. We thank you for the opportunity to make a difference, and it is our intention to continue to help for many years to come.

Erin Walker-Tolles
Executive Director

In sacred scripture we read that Jesus gave us a new commandment, “To love one another” (Jn 13:34), which as a Church we seek to follow wholeheartedly. We do this in institutional ways as well as in individual ways by our ongoing acts of charity and service. Catholic Community Service’s new directory highlights the important charitable work that CCS does on behalf of children, the elderly, those with terminal illnesses and their families in towns and villages throughout the Diocese of Juneau. With the entire Catholic community, I am grateful for the work of CCS and its dedicated staff and volunteers. Thank you for the wonderful work you do for those in need. Each of CCS’s programs is a daily living out of the corporal and spiritual works of mercy, that include feeding the hungry, welcoming the stranger, visiting the sick and imprisoned, accompanying the dying, counseling the doubtful and consoling the sorrowful and afflicted. May God continue to bless all those engaged in CCS’s work of charity and service and all of those in our communities who are served by the CCS programs.

Yours in Christ’s love,
Most Reverend Edward J. Burns
Former Bishop of Juneau
Southeast Senior Services

Southeast Senior Services (SESS) works with local, state and national partners to offer home and community-based services such as hot, nutritious meals, door-to-door transportation, adult day services, care coordination, senior and caregiver counseling, a regional senior information and caregiver resource center.

Senior Centers
Through its network of senior centers located in Angoon, Craig/Klawock, Haines/Klukwan, Hoonah, Juneau/Douglas, Kake, Saxman-Ketchikan, Sitka, Skagway, Wrangell, and Yakutat, SESS provides congregate and home delivered meals (Meals On Wheels), classes, and health promotion activities to over 2,000 seniors annually.

Care-A-Van (Juneau) and Transportation Services
Door-to-door transportation is also provided in these communities, helping seniors and people with disabilities access medical care, shopping, church, community events, and any other place they wish to go.
Other SESS Programs

The Bridge Adult Day Program
Providing therapeutic activities in a safe, nurturing environment for frail and impaired seniors so loved ones can continue to work, run errands, or take a well-deserved break.

Senior Information & Caregiver Resource Center
Advocating for seniors and helping the friends and family members who care for them get the information, support, and training they need to be successful on their caregiving journey.

Senior & Caregiver Counseling
Helping seniors and caregivers deal with the issues of aging such as isolation, depression, substance abuse, grief, and loss. Services are provided in the privacy of their own home or location of their choosing through individual and group counseling.

Care Coordination & Service Coordination
Throughout Southeast Alaska, the Care Coordination and Service Coordination programs provide information and referral services to senior citizens and family caregivers. Coordinators conduct comprehensive client assessments and link seniors with services that support their desire to live independently, and maintain their health and quality of life for as long as possible. The case managers, care coordinators, and services coordinators generally have an approximate case load of about 70.

SESS Funding Sources & Partners
- DHSS Division of Senior & Disability Services
- Alaska Department of Transportation
- U.S. Administration on Aging
- Title VI
- Title III
- City of Craig
- City of Klawock
- City of Ketchikan
- Ketchikan Gateway Borough
- City and Borough of Juneau
- City and Borough of Sitka
- Center for Community
- City of Skagway
- City of Wrangell
- City of Yakutat
- Organized Village of Kake
- Haines Borough
- Medicaid Waiver
- In-kind Revenue
- Diocese of Juneau
- United Way of SE AK
- Kootznoowoo, Inc.
- Craig Tribal Association
- Chilkoot Indian Assn.
- Hoonah Indian Assn.
- Klawock Coop. Assn.
- Sitka Tribe of Alaska
- Wrangell Coop. Assn.
- Yakutat Tlingit Tribe
- Tlingit & Haida Regional Housing Authority
- Alaska Housing Finance Corporation
Children and Family Services

**Child Advocacy Center**
Providing child abuse response services throughout Southeast Alaska focused on the needs of the child from initial investigation through prosecution with support, crisis intervention, assessment, and help accessing needed services.

**Child Care Assistance Program**
Assisting families all across Southeast Alaska qualify for childcare assistance to help pay for preschool, afterschool, and infant care by determining eligibility and offering outreach.

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### Child Advocacy Center

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<thead>
<tr>
<th>Date</th>
<th>Forensic Interviews</th>
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### Child Care Assistance Program

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*No total as numbers are not unduplicated

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### CFS Funding Sources & Partners

- DHSS Division of Public Assistance
- DHSS Division of Behavioral Health
- DHSS Office of Children’s Services
- National Children’s Alliance
- Medicaid
- Fees for Services
Hospice & Home Care of Juneau (HHCJ) provides skilled nursing to home bound individuals who are recovering and end-of-life care to patients in the comfort of their own home.

**Home Care**

Providing health care to people 18 years of age and older in their own home who need skilled nursing care, speech therapy, occupational therapy, or physical therapy.

**Hospice**

Providing compassionate care and support to the terminally ill and their families with patient-directed, team-oriented, holistic services.

- Registered Nurse on-call 24/7
- Physical, Occupational, and Speech Therapy
- Home Health Aids, Social Worker, Chaplain
- Medical Equipment Loan Closet
- In-Home Volunteer Support
- Grief Walks for 8 consecutive Mondays during the summer
- Grief groups held during the fall

**Annual Fundraising Events**

- Light Up a Life
- Heart of Hospice Fun Run
- Hospice Whale Watch

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Total Patients Served in FY16: 368

**Total Visits in FY 16**

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**HHCJ Funding Sources & Partners**

- Bartlett Regional Hospital
- City and Borough of Juneau
- Medicare
- Medicaid
- Insurance
- Donations and Fundraising
Local Supporters:
- Kootznoowoo Inc.
- Angoon Community Association
- Hecla/Greens Creek
- Salvation Army
- Chathan School District

Senior Center:
Doris Williams, Manager
907-788-3804
812 Xootz Rd.
Angoon.SeniorCenter@ccsjuneau.org

Regional Services Available Locally

The following are regional services administered through our Juneau office.

Family Caregiver Support: Family Caregiver Support provides information and access to supportive services, and other activities designed to assist caregivers in helping seniors maintain a dignified, independent, healthy lifestyle and remain in their homes and communities of choice.

Care Coordination: Care coordination provides trained staff who conduct client needs assessments, develop plans of care to address specified needs, assist individuals in accessing needed services, and monitor the effectiveness of ongoing service delivery in meeting client needs and goals.

Child Advocacy Center: The Child Advocacy Center receives referrals from the Office of Children’s Services and law enforcement to conduct forensic interviews, medical exams, and provide other assistance.

Child Care Assistance Program: The Childcare Assistance Program guides families in accessing financial assistance for childcare.
Craig/Klawock

Local Services

Klawock Senior Center: Open Monday through Thursday 9:00am—4:30pm. Lunch served at noon. Home-delivered meals are available to those over age 60.

Transportation: The Senior Center provides accessible, demand-response, transportation to seniors over the age of 60. Additional pre-scheduled service for seniors and people with disabilities to and from the Hollis Ferry terminal. Monday through Thursday, 8:00am—3:00pm.

Transportation from Hydaburg to Craig and Klawock is offered to seniors over the age of 60 on Thursdays from 9:00am—4:30pm.

Regional Services Available Locally

The following are regional services administered through our Juneau office.

Family Caregiver Support: Family Caregiver Support provides information and access to supportive services, and other activities designed to assist caregivers in helping seniors maintain a dignified, independent, healthy lifestyle and remain in their homes and communities of choice.

Child Advocacy Center: The Child Advocacy Center receives referrals from the Office of Children’s Services and law enforcement to conduct forensic interviews, medical exams, and provide other assistance.

Child Care Assistance Program: The Childcare Assistance Program guides families in accessing financial assistance for childcare.
Local Supporters:
- Chilkoot Indian Association
- Haines Borough
- Chilkat Valley Community

Senior Center:
Cindy Jackson, Manager
907-766-2383
33 Mission St.
Haines.SeniorCenter@ccsjuneau.org

Senior Information and Caregiver Resource Center:
907-463-6177
866-746-6177
seniorinfo@ccsjuneau.org

Child Care Assistance Program:
907-463-6184
CCAP@ccsjuneau.org

Haines/Klukwan

Local Services

Haines Senior Center: Open Monday through Thursday 8:00am—2:00pm. Lunch served at noon. Home-delivered meals are available to those over age 60.

Transportation: The Senior Center provides transportation with ADA lift-equipped vehicles for seniors and individuals with a disability within the designated service area between Haines and Klukwan. Monday through Thursday, 8:30am—2:30pm. After-hours rides are also offered depending on driver availability.

Regional Services Available Locally

The following are regional services administered through our Juneau office.

Family Caregiver Support: Family Caregiver Support provides information and access to supportive services, and other activities designed to assist caregivers in helping seniors maintain a dignified, independent, healthy lifestyle and remain in their homes and communities of choice.

Child Advocacy Center: The Child Advocacy Center receives referrals from the Office of Children’s Services and law enforcement to conduct forensic interviews, medical exams, and provide other assistance.

Child Care Assistance Program: The Childcare Assistance Program guides families in accessing financial assistance for childcare.
Hoonah

Local Services

Hoonah Senior Center: Open Monday through Friday 8:00am—2:00pm. Lunch served at noon. Home-delivered meals are available to those over age 60.

Transportation: The Senior Center operates one vehicle offering demand response ADA transit service to seniors age 60 and older and to disabled residents of any age. Monday through Friday 10:00am—2:00pm.

Regional Services Available Locally

The following are regional services administered through our Juneau office.

Family Caregiver Support: Family Caregiver Support provides information and access to supportive services, and other activities designed to assist caregivers in helping seniors maintain a dignified, independent, healthy lifestyle and remain in their homes and communities of choice.

Care Coordination: Care coordination provides trained staff who conduct client needs assessments, develop plans of care to address specified needs, assist individuals in accessing needed services, and monitor the effectiveness of ongoing service delivery in meeting client needs and goals.

Child Advocacy Center: The Child Advocacy Center receives referrals from the Office of Children’s Services and law enforcement to conduct forensic interviews, medical exams, and provide other assistance.

Child Care Assistance Program: The Childcare Assistance Program guides families in accessing financial assistance for childcare.

Senior Center:
Tina Martin, Manager
907-945-3350
310 Hemlock Dr.
Hoonah.SeniorCenter
@ccsjuneau.org

Senior Information and Caregiver Resource Center:
907-463-6177
866-746-6177
seniorinfo@ccsjuneau.org

Child Care Assistance Program:
907-463-6184
CCAP@ccsjuneau.org

Local Supporters:
- Hoonah Indian Association
- City of Hoonah
- Hoonah Liquor Board
Juneau

Southeast Senior Services

Juneau Senior Center: Open Monday through Friday 8:30am—4:00pm. Lunch served at noon.

Douglas Senior Center: An extension of the Juneau Senior Center. Open Tuesdays and Thursdays for lunch at noon. Located at Douglas Community United Methodist Church, 1106 3rd St, Douglas.

Meals on Wheels Home Meal Delivery: Meals on Wheels is a volunteer based service providing hot, nutritious meals to qualifying home-bound seniors over 60 years of age.

Care-A-Van: Juneau Care-A-Van provides door-to-door, ADA lift-equipped transportation services to seniors age 60 and older and people with a disability of any age. Monday through Saturday, 7:00am—11:30pm, Sunday 9:00am—7:00pm.

The Bridge: The Bridge Adult Day Program provides a safe and nurturing environment for seniors who can no longer safely spend the day alone, are isolated, or want to make new friends. The program provides respite for family caregivers, as well as education and support.

Family Caregiver Support: Family Caregiver Support provides information and access to supportive services, and other activities designed to assist caregivers in helping seniors maintain a dignified, independent, healthy lifestyle and remain in their homes and communities of choice.

Care Coordination: Care coordination provides trained staff who conduct client needs assessments, develop plans of care to address specified needs, assist individuals in accessing needed services, and monitor the effectiveness of ongoing service delivery in meeting client needs and goals.
Counseling: Group and individual counseling and support groups are available for seniors struggling with depression or other mental health issues and their caregivers.

Gatekeeper Program: The Gatekeeper Program helps identify at-risk seniors and helps those seniors find assistance. A Gatekeeper can be any member of our community that may come in contact with seniors on a regular basis and, through that contact, notice changes in the senior’s routine which may indicate deterioration in functioning, substance abuse or mental health issues. CCS offers free Gatekeeper training to individuals and businesses.

**Child and Family Services**

Child Advocacy Center: The Child Advocacy Center receives referrals from the Office of Children’s Services and law enforcement to conduct forensic interviews, medical exams, and provide other assistance.

Child Care Assistance Program: The Childcare Assistance Program guides families in accessing financial assistance for childcare.

**Hospice and Home Care of Juneau**

Hospice: Providing compassionate end of life services and support to the terminally ill and their families with patient-directed, team-oriented, holistic services.

Home Care: Providing skilled nursing care, speech therapy, occupational therapy, or physical therapy to people 18 years of age and older in their own home who are homebound.

Loan Closet: HHCJ has an extensive loan closet of medical equipment for temporary use including walkers, crutches, wheelchairs, transfer benches, shower chairs, and commodes.

Bereavement Support: HHCJ provides education and support to people experiencing grief. Bereavement services include telephone check ups, in-home visits, an annual Remembrance Gathering, 8-week long grief education and support groups twice a year, access to a social worker, chaplain, workshops, lending library, and more.

Local Supporters:

- City and Borough of Juneau
- Pioneers of Alaska

Child Care Assistance Program: 907-463-6184 CCAP@ccsjuneau.org

Hospice & Home Care: 907-463-6111 Hospice@ccsjuneau.org
Kake

Local Supporters:
- Organized Village of Kake
- City of Kake

Senior Center:
Wanita James, Manager
907-785-3172
177 3rd Ave.
Kake, Senior Center
@ccsjuneau.org

Senior Information and Caregiver Resource Center:
907-463-6177
866-746-6177
seniorinfo@ccsjuneau.org

Child Care Assistance Program:
907-463-6184
CCAP@ccsjuneau.org

Local Services

Kake Senior Center: Open Monday through Thursday 8:00am—1:00pm. Lunch served at noon. Home-delivered meals are available to those over age 60.

Transportation: The Senior Center operates one vehicle offering demand response ADA transit service to seniors age 60 and older and to disabled residents of any age. Monday through Thursday 9:00am—1:00pm. Friday through Sunday by request.

Regional Services Available Locally

The following are regional services administered through our Juneau office.

Family Caregiver Support: Family Caregiver Support provides information and access to supportive services, and other activities designed to assist caregivers in helping seniors maintain a dignified, independent, healthy lifestyle and remain in their homes and communities of choice.

Counseling: Group and individual counseling and support groups are available for seniors struggling with depression or other mental health issues and their caregivers.

Child Advocacy Center: The Child Advocacy Center receives referrals from the Office of Children’s Services and law enforcement to conduct forensic interviews, medical exams, and provide other assistance.

Child Care Assistance Program: The Childcare Assistance Program guides families in accessing financial assistance for childcare.
Saxman-Ketchikan

Local Services

Saxman-Ketchikan Senior Center: Open Monday through Wednesday 8:00am—3:00pm. Lunch served at noon. Home-delivered meals are available to those over age 60.

Transportation: The Senior Center provides accessible, demand-response transportation to seniors over the age of 60 and qualified people with disabilities of any age in Ketchikan and Saxman. Monday through Saturday 5:15am—9:00pm, Sunday 9:00am—4:30pm.

Regional Services Available Locally

The following are regional services administered through our Juneau office.

Family Caregiver Support/Service Coordination: Family Caregiver Support and Service Coordination provides information and access to supportive services, and other activities designed to assist caregivers in helping seniors maintain a dignified, independent, healthy lifestyle and remain in their homes and communities of choice.

Care Coordination: Care coordination provides trained staff who conduct client needs assessments, develop plans of care to address specified needs, assist individuals in accessing needed services, and monitor the effectiveness of ongoing service delivery in meeting client needs and goals. (Administered for Metlakatla as well)

Child Advocacy Center: The Child Advocacy Center receives referrals from the Office of Children’s Services and law enforcement to conduct forensic interviews, medical exams, and provide other assistance.

Child Care Assistance Program: The Childcare Assistance Program guides families in accessing financial assistance for childcare.

Local Supporters:
- Ketchikan Gateway Borough
- City of Ketchikan
- Ketchikan Senior Citizens, Inc.
- Tlingit-Haida Regional Housing Authority

Senior Center:
Emily Fuller, Manager
907-225-6578
2401 Eagle Ave #2
Emily.Fuller@ccsjuneau.org

Senior Information and Caregiver Resource Center:
907-463-6177
866-746-6177
seniorinfo@ccsjuneau.org

Child Care Assistance Program:
907-463-6184
CCAP@ccsjuneau.org
**Sitka**

**Local Services**

Swan Lake Senior Center: Open Monday through Friday 9:00am—4:30pm. Lunch served at 11:30am. Home-delivered meals are available to those over age 60.

**Transportation:** The Senior Center operates four paratransit vehicles offering demand response ADA transportation to seniors 60 years of age and older and to disabled residents of any age. Monday through Friday, 6:30am—9:00pm, Saturday-Sunday, 8:30am—2:00pm.

**Regional Services Available Locally**

The following are regional services administered through our Juneau office.

**Family Caregiver Support:** Family Caregiver Support provides information and access to supportive services, and other activities designed to assist caregivers in helping seniors maintain a dignified, independent, healthy lifestyle and remain in their homes and communities of choice.

**Child Advocacy Center:** The Child Advocacy Center receives referrals from the Office of Children’s Services and law enforcement to conduct forensic interviews, medical exams, and provide other assistance.

**Child Care Assistance Program:** The Childcare Assistance Program guides families in accessing financial assistance for childcare.
Skagway

Local Services

Skagway Senior Center: Open Monday through Wednesday, and Friday 8:30am—2:00pm (October through March). Open Fridays 8:30am—2:00pm (April through September). Lunch served at noon. Home-delivered meals are available to those over age 60.

Transportation: The Senior Center provides accessible, demand-response transportation to seniors over the age of 60 and qualified people with disabilities of any age. Monday through Wednesday, and Friday, 8:00am—4:00pm (October through March). Fridays, 8:00am—4:00pm (April through September).

Regional Services Available Locally

The following are regional services administered through our Juneau office.

Family Caregiver Support: Family Caregiver Support provides information and access to supportive services, and other activities designed to assist caregivers in helping seniors maintain a dignified, independent, healthy lifestyle and remain in their homes and communities of choice.

Child Advocacy Center: The Child Advocacy Center receives referrals from the Office of Children’s Services and law enforcement to conduct forensic interviews, medical exams, and provide other assistance.

Child Care Assistance Program: The Childcare Assistance Program guides families in accessing financial assistance for childcare.
Local Supporters:
- Wrangell Cooperative Association
- City and Borough of Wrangell

Senior Center:
Sharlene Joseph, Manager
907-874-2066
105 Church St.
Wrangellsc@ccsjuneau.org

Senior Information and Caregiver Resource Center:
907-463-6177
866-746-6177
seniorinfo@ccsjuneau.org

Child Care Assistance Program:
907-463-6184
CCAP@ccsjuneau.org

Wrangell

Local Services

Wrangell Senior Center: Open Monday through Friday 8:00am—3:30pm. Lunch served at noon. Home-delivered meals are available to those over age 60.

Transportation: The Senior Center provides accessible, demand-response transportation to seniors over the age of 60. Monday through Friday, 8:00am—4:00pm.

Regional Services Available Locally

The following are regional services administered through our Juneau office.

Family Caregiver Support: Family Caregiver Support provides information and access to supportive services, and other activities designed to assist caregivers in helping seniors maintain a dignified, independent, healthy lifestyle and remain in their homes and communities of choice.

Child Advocacy Center: The Child Advocacy Center receives referrals from the Office of Children’s Services and law enforcement to conduct forensic interviews, medical exams, and provide other assistance.

Child Care Assistance Program: The Childcare Assistance Program guides families in accessing financial assistance for childcare.
Yakutat

Local Services

Yakutat Senior Center: Open Monday through Friday 8:30am—2:30pm (September-May). Lunch served at noon. Home-delivered meals are available to those over age 60.

Transportation: The Senior Center provides door-to-door demand-response ADA lift equipped transportation. Monday through Friday, 10:15am—2:00pm.

Regional Services Available Locally

The following are regional services administered through our Juneau office.

Family Caregiver Support/Service Coordination: Family Caregiver Support and Service Coordination provides information and access to supportive services, and other activities designed to assist caregivers in helping seniors maintain a dignified, independent, healthy lifestyle and remain in their homes and communities of choice.

Care Coordination: Care coordination provides trained staff who conduct client needs assessments, develop plans of care to address specified needs, assist individuals in accessing needed services, and monitor the effectiveness of ongoing service delivery in meeting client needs and goals.

Child Advocacy Center: The Child Advocacy Center receives referrals from the Office of Children’s Services and law enforcement to conduct forensic interviews, medical exams, and provide other assistance.

Child Care Assistance Program: The Childcare Assistance Program guides families in accessing financial assistance for childcare.
CATHOLIC COMMUNITY SERVICE

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(907) 463-6100
www.ccsjuneau.org