

Child Care Assistance Program



425 6th St. Juneau, AK 99801 • 907.463.6184
Toll Free: 800.505.6124 • Fax: 907.586.2011
A Program of Catholic Community Service

November 2008 Provider News

Bill for services via email

In addition to our two drop boxes for billing report forms, providers may bill us via fax, mail or now email. You may send billings to the fax number above or to 1-888-216-2011. An increasing number of providers are sending billings via email. Scan the billing report form in on your end and email the PDF file to: ccap@ccsjuneau.org.

If you have not yet visited Catholic Community Service's new web site, give it a try. Included in the site are links to resource and referral, recent newsletters, forms parents may require, provider billing and rates forms and other material. The Child Care Assistance link is at:

<http://www.ccsjuneau.org/52>

When you click "newsletters" on the tool bar, you can see multiple months of newsletter plus whatever attachments were sent out with the newsletter that month.

If you think of something we can include on this site that would be helpful for you or one of your parents, call Ed Sasser at 463-6124.

Rate Changes:

If you want to change your rates at any time, please submit a new rates & responsibilities form. Remember you are required to give at least 30 days written notice to parents AND CCAP. We can only change rates at the start of a month, thus a change during November takes place 1 January. Last month's newsletter included a rate change form. There is also a link to this form on the CCS website. Call Amy at 463-6121 if you'd like us to mail, email or fax you one.



"We do climbing every day at my school!"

Helping Parents Sort it Out:

Both parents and providers get confused sometimes about the various aspects of Child Care Assistance. One item about which we receive questions regards parents who are moving within Southeast Alaska. Our program covers most of this area. Here is contact information for each town or borough:

Juneau, Craig and Prince of Wales Island, Ketchikan, Petersburg (Served by CCS) - 463-6184 or 1-800-505-6124

Haines, Skagway, Yakutat (Served by the Haines Borough) 766-2231 ext. 28
1-888-766-5679 ext. 28

Wrangell (Served by Alaska Island Community Services) 874-2373

Sitka (Served by the City and Borough of Sitka) 747-6955

The CCS Website has a map. Run your cursor over an area to get CCAP contact information for that area. There is also a link to a document that shows the grantee for any area of the state. We regularly transfer parents from one area to another and informed providers have been an important helper in this process. Thank you!